





Coralia Liveaboard

Connecting People to Nature

Useful Information for our Guests 14th October 2023

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GENERAL INFO

How can I learn more about Coralia, and the people behind it?

Please refer to our <u>THIS PAGE</u> on our website, where we **introduce Coralia**, our **philosophy and our team**.

Where can I see what the cabins look like and what amenities are available on board?

The latest info and the latest pictures of our **cabins**, the on-board **amenities**, the **restaurant** and **activities**, you can always find on **THIS PAGE** of our website.

Are you on social media? Where can I see the latest news?

Yes, we have a <u>Facebook</u> and <u>Instagram</u> account, also a <u>Blog</u>. Happy if you follow and like us!

TRAVEL ORGANIZATION

What should I bring? What may I leave at home?

Please refer to the two lists at the end of this document.

How do I get to Indonesia?

The easiest is if you take an **international flight to Jakarta or Bali** (Denpasar) and then there are **domestic flights** from there to the domestic airports in Indonesia.

We suggest booking the international return flight so that it departs a day after the disembarkation day of Coralia, to allow for possible delays of domestic flights on your way back to Jakarta/Bali.

How can I book domestic flights?

There are several **flight booking websites** that also accept foreign credit cards, so that would be the easiest way. Our booking team can advise which websites are the most reliable.





When does my flight have to arrive / depart?

It depends on the destination of your Coralia cruise. Please find below the guidelines for flights depending on the port of embarkation / disembarkation:

Raja Ampat - Sorong airport (SOQ):

For cruises departing from Sorong, your flight should land in Sorong airport 2:00pm at the latest, but earlier is also fine.

For cruises ending in Sorong, your flight departure can be anytime on disembarking day.

Ambon (AMQ), Manokwari (MKW), Ternate (TTE), Manado (MDC):

For cruises starting out from the above-mentioned destinations, you can arrive by 2:00pm at the latest at the airport on embarking day, and on disembarking day your flight can depart any time.

Maumere (MOF), Labuanbajo (LBJ):

For cruises starting out from the above-mentioned destinations, you can arrive by 1:00pm at the latest at the airport on embarking day, and on disembarking day your flight can depart any time.

Bima (BMU):

For cruises starting out from Bima, you can arrive by 12:00pm (noon) at the airport on embarking day, and on disembarking day your flight can depart any time.

Saumlaki (SXK):

For cruises starting out from Saumlaki, you can arrive by 10:00am at the latest at the airport on embarking day, and on disembarking day your flight can depart any time.

Bali (DPS):

For cruises starting from Bali, your flight should land in Denpasar by 10:00am or earlier. For cruises ending in Bali, we recommend to book flights departing Denpasar in the late afternoon or evening only.

How do I get to Coralia?

Upfront, please let our booking team know your flight details by completing the **Coralia guest** booking form that will be sent to you, so that we have **complete information**.

Our **team will pick you up at the airport** of the port of embarkation and assist you to Coralia.

On the way back, our team will equally assist you from Coralia to the airport of disembarkation.





What type of visa do I need for Indonesia?

To be able to enter Indonesia, your **passport** needs to be **valid for at least 6 months** from the date of arrival and you need to have a **valid return ticket**. Please **check the current visa policy** that applies for your country for example on Wikipedia (<u>Visa policy of Indonesia</u>).

Many nationalities are eligible to enter and remain in Indonesia without a visa for 30 days. Others need to obtain a Visa on Arrival for 30 days at the major entry points to Indonesia.

What if my inbound flight is cancelled or delayed?

If this happens, please **inform us immediately** through <u>info@coralia-liveaboard.com</u>. If it is only a small delay, Coralia might be able to wait for you, depending on the itinerary and your arrival time. If it is a larger delay or cancellation that results in your not being able to reach Coralia on time, we will check if it is possible to join/meet up with Coralia somewhere along the route. Additional charges for transfers will apply.

For this reason, we highly recommend getting a **travel insurance** that might assist you with the additional charges or in case you have to cancel your cruise due to flight delays.

What is the weather like and what are the water temperatures?

This depends on the destination of your cruise. Generally, Indonesia has a **tropical** and **humid** climate. Tropical rain showers are always possible, but we aligned our cruise schedule with the general weather patterns in different areas of Indonesia, in order to avoid being in bad weather for longer periods as much as possible. **At sea it can be windy** sometimes, so if you are sensitive to wind, it's a good idea to bring a light wind jacket along.

Raja Ampat:

The water temperature is around 28–29 °C (82–84 °F) throughout the year. At some depths at certain dive sites there can be thermoclines where the temperature goes down to 26/27 °C (80/81 °F), but not frequently. Most guests use a 3mm wetsuit. Some guests who get cold easily use 5mm, but others use rash guards only.

Komodo:

In the north and central parts, the water temperature is usually 27–29 °C (81–84 °F). In the south it is usually a few degrees cooler, and we can experience thermoclines down to 23–24 °C (73–75 °F).





Alor / Maumere:

Cruises around Maumere and Alor usually experience water temperatures of 27–29 °C (81–84 °F). In and around the Pantar Strait, Pura Island and Kalabahi Bay on Alor Island the temperature can drop a few degrees to 23–25 °C (73–77 °F) and you might even experience cooler temperatures of 19–20 °C (66–68 °F) if the currents are bringing the cold water from the south. On cruises that pass through Alor, we would be doing only 5–6 dives in this cooler water.

Forgotten Islands, Banda & Ambon:

The water temperature is usually between 27–29 °C (81–84 °F) all year round. Some dives sites can experience thermoclines a few degrees cooler.

What is the time zone in Indonesia?

Indonesia has 3 time zones: **WIB** (UTC+7) which includes for example Jakarta, **WITA** (UTC+8) includes Bali, Labuanbajo and Maumere, and **WIT** (UTC+9) including Ambon and Sorong.

When is the first dive on Coralia and when is the last dive?

On embarking day, you will be greeted by our team and get time to settle in, prepare your gear and relax from your travels. Our cruise directors will also give you an orientation about the amenities on board, the safety features and procedures, and the cruise itinerary. Typically, we use the afternoon and night to make our way to the first dive destination. So the **first dive will be the next morning**.

The **last two dives** will be on the morning of the **day before the disembarking day**. We use the afternoon and night to make our way back into port, so that on disembarking day we are there in time for your departure flight. This may vary a bit depending on the port of disembarkation.

BOOKING, RATES & PAYMENTS

How to book a cruise aboard Coralia?

The first step is to consult our **cruise schedule** <u>HERE</u>. You will see the **dates** for each cruise, where the cruise goes, as well as the **rates** for the different cabin types. There is also a link to a detailed **sample itinerary including map** for each cruise.

The last column shows you the **available spaces** on the cruise. If it says 'full' then we are afraid someone else was faster. By clicking on the arrow next to the number you can see the detailed availability by cabin type.





Once you have picked a cruise, please contact our **booking team** via email at <u>info@coralia-liveaboard.com</u> and let them know which cruise dates and which cabin types you are interested in, and for how many persons you are inquiring? We look forward to your email!

Coralia can also be booked through several **travel agencies** and liveaboard booking websites.

Where can I get more detailed rate information? And what are the terms and conditions? And how about inclusions and exclusions?

Please refer to our **rates, terms and conditions document**. The latest version is available on our **WEBSITE**. You can also ask our **booking team** to send it to you at info@coralia-liveaboard.com.

What payment methods do you accept for the initial invoice?

At the moment, we can only accept payments via wire transfer using a SWIFT code. Our booking team will send you detailed payment instructions upon booking.

Several **travel agencies** and liveaboard booking websites have Coralia in their program, and they might have additional payment methods available.

How can I pay for extras on board?

All payments on board (for extra drinks, massages, souvenirs, etc.) can be **settled in cash** or **with credit card** on checkout. We accept the following currencies on board: **USD**, **Euro & Indonesian Rupiah**. We also accept credit cards, Visa and Mastercard but we cannot accept American Express. Your payment will be charged in Indonesian Rupiah and there is a 3% credit card charge.

What are your guidelines for tips?

Gratuities for the crew are not included in your trip price. If you appreciate the service provided by the crew, we **suggest a gratuity of approximately 10%–15**% of the published package price per person, which is considered the standard amount aboard a dive liveaboard. All tips are split equally among the boat's crew (around 22 employees). We do not encourage personal tipping. The giving of gratuities can be done in cash or on credit card.





DIVING

What diving experience level should I have for diving with Coralia?

We even offer beginner courses on board Coralia, so **technically no experience is required**, but the more you have, the better of course.

We dive in **small groups**, and we **arrange the dive groups according to experience level** and other preferences such as photography for example.

What size are the dive groups?

We dive in **small groups** with **one dive guide accompanying four guests**. Our dive team consists of our four PADI certified local dive guides who are managed by our two experienced cruise directors, who are also PADI instructors.

What does a typical day on Coralia look like? How many dives can I do?

On the previous evening, our cruise directors will have outlined the plan for the next day, where to go, when to get up and what's going to happen. Sometimes they might have to adjust it a bit if conditions change.

In the morning you'll hear a knock on your door to let you know it's time for the small breakfast. After **small breakfast** the briefing for the **first dive** will be done in the restaurant, before you go to the dive deck and get your things ready (wetsuit, dive computer, camera...). The rest of your dive gear will be waiting for you in the tender. A **short tender ride** will bring you to the first dive site. The guides will **check the current** and maybe modify the dive plan a bit, if necessary. And then it's time to hop in and **enjoy the dive**!

Later, the tender will pick you up and bring you back on board for some dry towels and the next meal. From then on it is "eat, dive, relax, and repeat".

Depending on the itinerary we will offer **3 or 4 dives on one day**. The 4th dive may be a night dive or a sunset dive, depending on what works best at the current place where you're at. On some days we might have a little **land excursion** visiting a nice viewpoint or another point of interest, depending on the cruise destination.





What about currents?

On dive sites where currents are expected, our dive guides **check the current** direction and strength before the divers get in the water. They will change the dive plan or site in case they deem the current not manageable. Before each dive you will also get a **detailed briefing** about the dive sites and the **recommendations in case of currents**.

Some dive sites may be dived as drift-dives, for others we would use a zig-zag pattern, and on yet others we might (carefully) use reef hooks to keep us in place. Some dive sites might not have any current at all.

Generally, we **ease all divers into the currents** by starting the cruise with sites that get mild currents, when possible. If you haven't dived for 2 years or longer, we would recommend getting a **refresher course** to ease you back into scuba diving. We would also strongly recommend the **Advanced Open Water Diver Course** as it would enable you to dive to a bigger range of dive sites and maintain a perfect buoyancy to protect the pristine coral and marine life here.

Is Nitrox available?

Yes, **Nitrox is available and free of charge** aboard Coralia. Please don't forget to bring along your **Nitrox certification card**.

What tanks do you have? Can I get a larger tank?

Our standard tanks are 12-litre aluminium, and we can cater for DIN as well as INT regulators. A limited number of 15-litre tanks are available upon request against a small surcharge. Please let us know well in advance, in case you would like to rent a large tank.

Can I rent dive equipment?

Yes, we have **rental gear available** against a surcharge. Please **let us know well in advance** in case you would like to rent dive equipment. Upon booking we will send you a guest form, where you can enter your equipment rental needs and sizes.

Below you can see the **rental packages**, depending on the length of your cruise. We also have a daily rate, for items that you might not need every day (such as dive lights), or in case one of your own items should break in the middle of the cruise.





CORALIA RENTAL DIVE EQUIPMENT	Daily	Package Prices (per Cruise)				
PRICES (per person, in USD currency)	Rate	7 nights trip	8 nights trip	9 nights trip	10 nights trip	11 nights trip
Full Set : BCD, Regulator, Wetsuit, Fins, Mask & Dive Computer	\$65	\$290	\$340	\$385	\$435	\$485
Full Set : BCD, Regulator, Wetsuit, Fins & Mask (no dive computer)	\$50	\$230	\$270	\$310	\$350	\$385
Dive Light	\$10	\$50	\$60	\$70	\$80	\$85
15-litre tank	\$5					
Prices for individual items						
BCD & Regulator only	\$35	\$175	\$205	\$230	\$260	\$290
Regulator only; or BCD only	\$17	\$90	\$105	\$115	\$130	\$145
Dive Computer only	\$12	\$60	\$70	\$75	\$85	\$95
Mask & Fins only	\$20	\$95	\$110	\$125	\$140	\$155
Fins only	\$8	\$48	\$55	\$63	\$70	\$78
Mask only	\$8	\$48	\$55	\$63	\$70	\$78
Wetsuit only	\$13	\$70	\$80	\$90	\$100	\$110

Do I need a dive insurance?

Yes. Due to the remoteness of our cruise destinations, it is **mandatory** that all guests have a **DAN or another diving insurance** which covers emergency evacuation and treatments in a hyperbaric chamber. We also **highly recommend** having a **travel insurance** and travel **health insurance**.

Do you need my dive certificates?

If you are already a certified diver, you need to be able to **prove it 'on paper' somehow**. You can bring your dive certificate or send us a certification confirmation via email, or we can look you up on PADI student lookup, if you are registered there. If you would like to dive with Nitrox, please also provide proof of your Nitrox certification.

Do you offer dive courses?

Yes, we do. Our cruise directors are **PADI instructors**, and we offer all kinds of PADI courses on board. Please **let us know well in advance** in case you would like to do a beginner's course, an advanced course, or a specialty. A refresher, or a Nitrox course can be done spontaneously as well.





Below you can see our **course rates**:

CORALIA – PADI COURSE RATES	per person, in USD currency
PADI Open Water Diver	\$650
PADI Open Water Diver (eLearning already completed or referral)	\$530
PADI Advanced Open Water Diver	\$330
PADI Enriched Air Nitrox Diver	\$240
PADI Discover Scuba Program (2 dives)	\$170
PADI ReActivate (refresher in confined water)	\$80
PADI Specialities – Peak Performance Buoyancy, Deep Diver, Drift Diver, Underwater Naturalist, Night Diver, Digital Underwater Photography (camera equipment not included), Underwater Navigator, Search & Recovery, Wreck Diver.	\$240
PADI Rescue Diver and PADI Divemaster	On Request

What's special for photographers?

Underwater photographers are well-catered for, with a **dedicated air-conditioned camera room** on the main deck, providing **individual camera stations** for charging, extra towels and lighting. There is also a **rinse tank** inside the camera room and an **air gun for drying** cameras.

Can I do decompression dives?

No! All dives are planned and executed without deco stops and it is **mandatory** for all divers **to use a dive computer**. The costs for treatment and transportation to a hyperbaric chamber can be extremely high in case of an emergency.

SNORKELLING

Can I join a cruise as a snorkeler? Is it suitable?

Yes, snorkelers are very welcome aboard Coralia!

On Coralia we have 2 tenders, and we can use them both for snorkelling and diving. Our cruise directors have worked on liveaboards for more than 10 years, so they are **very experienced** when it comes to **accommodating both snorkelers and divers** and will arrange everything accordingly.





Most dive sites are suitable for snorkelling as well, as the reef tops are quite shallow. There are plenty of good spots at our cruise destinations, so in most cases when the divers go to a place with a deeper reef then we can send you to a nearby site with a shallower reef.

Do snorkelers have their own guide?

No, we cannot provide guides for snorkelers **unless it is a chartered snorkel trip**. We will provide a special surface marker for snorkelers and our speedboats and speedboat drivers will always be close-by supervising the snorkelling activities.

ON BOARD

Generally, we publish the **latest information** about Coralia's on-board amenities including **photos** on <u>THIS PAGE</u> of our website. In the following however we mention some frequently asked questions:

What safety equipment do you have on board?

Aboard Coralia the safety of our guests and crew is the highest priority, so we have installed comprehensive, modern safety features on board, among others an AED and Nautilus LifeLines. These are regularly maintained, and our staff is well trained to use them in emergency situations. Please refer to the detailed list on our website.

What's the food like on Coralia? And how many meals can I eat?

From **early breakfast** before the first dive, followed by a **large breakfast**, **lunch**, afternoon **snacks**, right up to **dinner**, you will be spoiled with highlights of **local and international cuisine** – some healthy, some wholesome, but all **freshly prepared** and definitely very tasty. Vegan and vegetarian options are available, and there will always be additional snacks such as cookies and a fruit bowl throughout the day. Dinner is served buffet style, and once per cruise we will have a mouth-watering barbeque night.

In case you have any allergies or special dietary requirements, please let us know well in advance by noting it in your guest form. We will do our best to accommodate your dietary needs, but given our remote location, our access to the variety and availability of ingredients for special diets is limited when compared to more developed countries. We therefore encourage you to bring any special food, snacks, protein, shakes etc. that you think you may need during the trip.





What about drinks?

Water, coffee, tea and soft drinks are complimentary aboard Coralia. You will get your own reusable water bottle as a take home souvenir, and we'll help making sure it is always filled and you drink plenty of water.

Further we have a selection of **beer**, **wines and spirits** on our menu. A beer is about 3.5 USD and a bottle of wine between 40 and 50 USD (prices may vary / be adjusted).

Apart from that, feel free to bring a bottle of your favourite wine or liquor from home/duty free. From customs it is permitted to bring 1 litre of alcoholic beverages per person to Indonesia. We do not apply a corkage fee.

But always remember: don't drink and dive!

Is there Wi-Fi / Internet?

We provide **free of charge Wi-Fi** for our guests on board, **depending on the local cell phone reception**. The signal strength varies depending on the coverage at the area where Coralia is currently cruising.

Do you have air conditioning on board?

Yes, all cabins have aircon and it can be individually regulated inside the cabin. Further our indoor restaurant on the main deck has aircon, too, and also the camera room does.

What is the size of the beds in the cabins?

The **double beds** on Coralia all have the same size of **180X200 cm**. The bed size is not different per cabin.

The **single beds** have the size **90x200 cm**.

Do you offer a laundry service on board?

Yes, we do, against a small surcharge.

What type of power sockets do you have on board?

The power sockets are **2 round pin European type sockets** (identical with the German one).









In each cabin there are also **USB charging stations**, and an extension with plug sockets that accept plugs from any country.

All electricity on board is 220V.

Is smoking permitted on board?

For safety reasons and to avoid inconvenience for non-smoking guests, it is only permitted in the **smoking area in front of the wheelhouse** on the upper deck.

MEDICAL ISSUES

What if I get sick or injured?

Most of Coralia's cruises are in remote areas with limited access to medical care. Therefore, you are advised to **bring any medicine you might need** with you.

The costs for transportation and treatment in a hyperbaric chamber are very high. Therefore, all divers must have a dive insurance to be able to dive with Coralia, use a dive computer, and dive well within the limits of recreational diving.

We also recommend for all our guests to have an **international health insurance for non-diving** related emergencies.

In case of a dive accident, we will alert the SAR (Search and Rescue Team) and bring the injured person to the mainland. From there, SAR and the respective dive insurance will take care of the further evacuation.

We have very experienced cruise directors who have been in the business for over many years, so they are well aware of safety procedures, and also our crew is trained accordingly.

Should I take precautions against Malaria?

Malaria is more common in big cities, and less of a threat when cruising on a liveaboard. Further, not all islands in Indonesia are considered to have a high Malaria risk.





On islands that do have a malaria risk (such as West Papua and Flores), we recommend taking **precautions in crowded areas** with many people, such as **airport sand cities**, but **also in the forests** (for example when going on a hike).

The **best way to avoid malaria** and all mosquito transmitted diseases is to protect yourself against mosquito bites. **Mosquito repellents** and **light, long sleeved clothes** are safest and best way to avoid mosquito bites.

You may choose to take preventive medicine; however, we strongly recommend that you consult your doctor before using these as they are known to have some side effects. Lariam for example has proven side effects for scuba divers, so we strongly discourage the use of this medicine.

WHAT TO PACK/BRING ALONG

Here is an open list of things we recommend bringing along (underlined items are mandatory):

Money and Documents:

- Passport (valid for at least 6 months, for immigration)
- Proof of return ticket (for immigration)
- 35 USD for Visa on Arrival, if it applies to your country (most countries don't have to pay anything though)
- Your <u>insurance documents</u> (travel, health, <u>dive insurance</u>)
- Some Indonesian Rupiah in cash (e.g. to pay overweight luggage fees, or just to buy a bottle of water during transit
- Cash for paying your beers, massages, souvenirs etc. on board (we accept IDR, EUR, USD)
- Dive certification cards (also: Nitrox certification card if you'd like to use Nitrox)
- Dive logbook (if you have one)

Clothes and Protection:

- Jacket for the domestic flights as it can get cold there, also for windy days on deck
- Sun lotion (please make sure it's ocean safe)
- Mosquito repellent for land tours (although Malaria is not very widespread, it is advisable to take precautions)
- Long sleeved light clothes (for land tours)
- Swimwear
- Sun hat and Sunglasses
- Sandals/flipflops
- A pair of sturdy walking shoes in case we go on a hike, and maybe a raincoat that will hopefully not be needed (...list continues next page...)





Electronics:

- Camera / UW Camera
- Chargers for your electric devices
- Power plug adapter for non-European plugs

Diving-Related:

- Your dive gear, if you have any (especially bring your reef-hook, safety buoy and a whistle)
- Spare parts for your dive gear, should you have any (e.g. spare mouthpiece, mask strap, batteries)
- Snorkelers: rash guard (we recommend that for sun protection)
- Contact lenses to wear under you mask if you need them
- Mask defog (in case you need to use a special brand, but we also have some on board)
- A waterproof pouch or dry bag (something to put your camera in when you go on a trip)

Medicine, Food and Necessities:

- Any kind of necessities (deodorant, razor etc.)
- For the ladies: tampons / pads
- Medicine:
 - o If there are pills that you need to take regularly, please bring enough stock for all the days of the cruise
 - o If you have any medicine allergies and you need to use special medications in case of sickness, bring these with you as well
 - o Something against diarrhoea, just in case
 - o Seasickness medicine if you need it
- Special food you might need (e.g. if you are on a diet, like gluten-free cereals or bread)
- Your favourite spirit from the duty-free shop (but we have beer, wine and a limited amount of spirits on board)
- If you bring your child: all necessities, special food and medicine for the child

Others:

- Anything else you might specifically need or cannot live without (laptop, cuddle-teddy, liquorice...)
- Binoculars for spotting birds and whales





WHAT TO LEAVE AT HOME

- **Towels**: we provide plenty of towels in your cabin, on the dive deck and the sundecks.
- Water bottles: you'll get a personal water bottle from us as a take home souvenir.
- Too warm clothes, as the air temperature is usually between 28-33 degrees Celsius.
- Soap/shower gel/shampoo/conditioner: we provide environmentally friendly soap, shower gel, shampoo and conditioner in the cabins.
- Laundry detergent: our laundry service will be happy to take care of washing your clothes for you, and we use environmentally friendly detergent.
- **Hair drier**: we provide one in your cabin.
- **Preventive malaria medicine** that may impact diving. Rather discuss alternatives with your doctor at home
- **Spearfishing equipment**. (Spearfishing is prohibited!)
- **Diving gloves** unless you really need them for medical reasons. Divers that wear gloves are more likely to touch aquatic life that should not be touched.
- Fish-ID-books: we have plenty on board.
- **Drugs**, **weapons** and all other stuff you are not allowed to bring into the country.
- And most important: try leaving your stress at home. :)

I have another question, where can I get answers?

Please feel free to **contact our reservations team** at **info@coralia-liveaboard.com** and we **look forward to assisting you!** ©

PT OCEAN CRUISES INDONESIA

E-Mail:

info@coralia-liveaboard.com

Address:

Pantai Pinsilim, Kamp. Yenwaupnor, Kec. Meos Mansar, Kab Raja Ampat, Prop. Papua Barat, Indonesia

Phone Number:

+62 812-2668-4339 (Coralia's emergency number)